

Use of Policy Lab Methodology in Canada to support the Safe Reintegration of Essential Care Partners During COVID-19

In response to COVID-19, many healthcare facilities in Canada changed their visitation policies, to restrict all visitors – including essential care partners. CFHI and CPSI conducted a “policy lab” to examine the reason for these changes and to co-create policy guidance that supports safe and consistent reintegration of **essential care partners** into health and care facilities.

The lab used a systemic design approach that enabled participants to understand the system and its leverage points in order to develop policy that works for those who create, implement and experience policy.

Five sessions:

1. Understand experiences of the user groups
2. Design an ideal map for safe reintegration
3. Identify policy solutions
4. Identify policy guidance
5. Scenarios to test our assumptions + solutions



participants



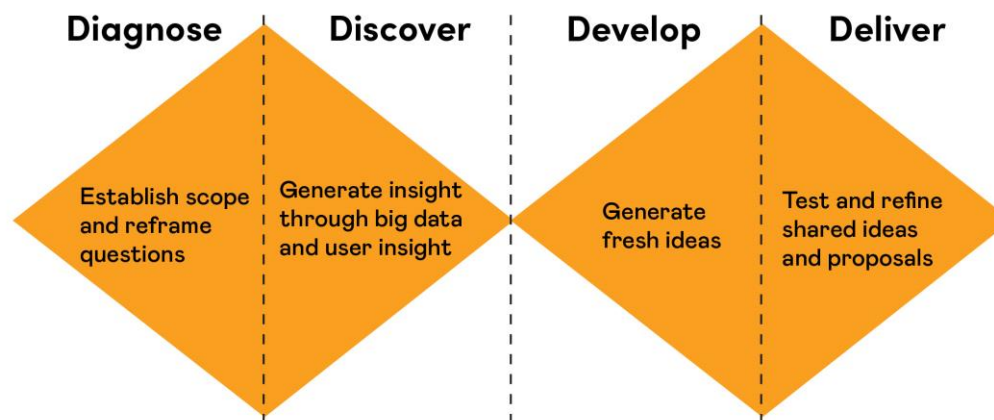
virtual lab sessions



user groups represented*

*Policy-makers, policy-implementers and policy-users

How Do We Work?



Be open and collaborative

The approach was trauma-informed and ensured that patients, families and caregivers and policy implementers truly co-created policy solutions that would impact their experiences positively in the context of COVID-19 and beyond.

For more information and to read the report from the lab please [visit the website](#).

