Value in Canadian Healthcare
Evolution or Revolution?

March 7-8 | Pinnacle Hotel Harbourfront

CHSPR 2019
HEALTH POLICY CONFERENCE
Welcome

The UBC Centre for Health Services and Policy Research offers you a warm welcome to Vancouver and our 31st Annual Health Policy Conference.

The theme of this year’s conference is value in healthcare. This theme is timely, as it guides investments and decision-making for delivery systems and providers around the globe. Similarly, the theme renews discussion regarding how patients and their caregivers value their health and health services.

We are fortunate to have an outstanding line-up of national and international speakers whose daily work is in analyzing and evaluating value in health systems. Speakers at this conference will share the latest policies, tools and instruments used in jurisdictions in Canada and abroad to improve value in their health systems. The policy innovations discussed will facilitate conversations on how British Columbia and other jurisdictions in Canada can adapt and utilize the policies and practices that distinguish successful delivery systems.

We are delighted to have a remarkable mix of conference attendees, including patients and community members, policy-makers, front-line staff and clinicians, academics, patients, students and trainees. Thank you for taking the time to be here and for doing all that you can to help stimulate thinking about improving the value of healthcare in Canada.

We hope you will find the next one and a half days informative and thought provoking, and that you take home important ideas that last past the end of the conference.

Sincerely,

Jason M. Sutherland
Conference Chair
Professor, Centre for Health Services and Policy Research
## Schedule

**Day 1: Thursday, March 7**

8:00 am  | Registration and breakfast
9:00 am  | **Welcome remarks**

- Jason Sutherland, UBC Centre for Health Services and Policy Research
- Peter Berman, UBC School of Population and Public Health
- Michael Law, UBC Centre for Health Services and Policy Research

9:20 am  | **Opening keynote | What is value in healthcare?**

- **Chair** | Jason Sutherland, UBC Centre for Health Services and Policy Research
- **Speaker** | Ellen Nolte, London School of Hygiene and Tropical Medicine

10:15 am | Refreshment break

10:45 am | **Panel I | A system perspective on achieving higher value**

- **Chair** | John Sproule, Institute of Health Economics
- **Speaker** | Mary Ackenhusen, Vancouver Coastal Health Authority
- **Speaker** | Paul Woods, London Health Sciences Centre, Ontario

Discussants: John Sproule, Institute of Health Economics, Jennifer Zelmer, Canadian Foundation for Healthcare Improvement

Audience Q&A

12:00 pm | Lunch

1:00 pm  | **Panel II | Modernizing for improving value – Measuring health, cost and value**

- **Chair** | Sabrina Wong, UBC Centre for Health Services and Policy Research
- **Speaker** | Ted Ganiats, University of California San Diego
- **Speaker** | Patrick Power, PowerHealth Solutions
- **Speaker** | Fred Horne, Horne and Associates

Discussants: Sabrina Wong, UBC Centre for Health Services and Policy Research, Stephen Pinney, St. Mary's Medical Center

Audience Q&A

2:25 pm  | **Keynote | Comparative policy analyses for improving value – A view from the United States**

- **Chair** | Lori Last, Michael Smith Foundation for Health Research
- **Speaker** | David Radley, Commonwealth Fund

Audience Q&A

3:10 pm  | Refreshment break

3:30 pm  | **Parallel session I | Focus on primary care: Innovations in care delivery**

- **Chair** | Charlyn Black, UBC Centre for Health Services and Policy Research
- **Speaker** | Kristen Brown, Mercy Health Physician Partners
- **Speaker** | Ruth Lavergne, Simon Fraser University
- **Speaker** | Kamila Premji, Western University
- **Speaker** | Dan Niven, University of Calgary

Audience Q&A

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Share your thoughts using #CHSPR2019
Schedule

3:30 pm  Parallel session II | Technology and emerging opportunities to improve value  
**Salon F**

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<td>Kim McGrail, UBC Centre for Health Services and Policy Research</td>
<td>Kerry Kulski, University of Toronto</td>
<td>Jennifer Zelmer, Canadian Foundation for Healthcare Improvement</td>
<td>Chad Leaver, Canada Health Infoway</td>
<td>Michael Humer, Kelowna General Hospital</td>
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Audience Q&A

4:45 pm  Summarizing day one: Reflections on value in healthcare

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<td>Jason Sutherland, UBC Centre for Health Services and Policy Research</td>
<td>Ruth Lavergne, Simon Fraser University, Kerry Kulski, University of Toronto</td>
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5:00 pm  Poster session and reception

Day 2: Friday, March 8

8:00 am  Breakfast

9:00 am  Welcome remarks

Anne Martin-Matthews, University of BC

9:05 am  Panel III | Reforming the delivery system with integrated models of care

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<td>Morris Barer, UBC Centre for Health Services and Policy Research</td>
<td>Walter Wodchis, University of Toronto</td>
<td>Alexandra Clyde, Medtronic Inc.</td>
<td>Jeroen Struijs, National Institute of Public Health and Environment, the Netherlands</td>
<td>Trafford Crump, University of Calgary, Morris Barer, UBC Centre for Health Services and Policy Research</td>
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Audience Q&A

10:30 am  Refreshment break

11:00 am  Panel IV | Moving the agenda of reducing low-value care forward

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Audience Q&A

12:00 pm  Closing keynote

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<td>Jason Sutherland, UBC Centre for Health Services and Policy Research</td>
<td>P-G Forest, University of Calgary</td>
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Audience Q&A

12:45 pm  Closing remarks

Michael Law, UBC Centre for Health Services and Policy Research

1:00 pm  Post-conference workshop | Effective participation in new models of care

*Lunch included for pre-registered workshop participants only*
Speakers

**Mary Ackenhusen**
Mary Ackenhusen, President and CEO of Vancouver Coastal Health, leads the largest academic and tertiary health authority in BC, serving a population of 1 million with a budget of $3.4 billion. As a member of the Vancouver Coastal Health senior executive team since 2007, Mary has distinguished her collaborative leadership style by fostering a patient-centred approach to care, innovation and the redesign of services to enhance quality and efficiency. Mary’s passion is to transform the current public healthcare system to ensure its future financial sustainability in the face of growing demand and finite government funding. An engineer by training, Mary intends to do this by supporting staff, physicians and partners in the introduction of new service models that will provide better care, at lower cost, while also exploring the use of technology, analytics and electronic health records to improve productivity.

**Kristen Brown**
Kristen Brown serves as the President and Chief Medical Officer of Mercy Health Physician Partners, West Michigan—a multispecialty medical group consisting of over 700 providers and 85 clinics. In this role, she has responsibility for strategy design, clinical and financial operations, and cultural integration. Previously, Kristen held executive positions as Vice President of Mercy Health Physician Partners, Muskegon—a 250-provider medical group with 42 clinics—and Medical Director of National Solutions at Blue Cross Blue Shield of Michigan. She practiced as a family physician for 13 years prior to starting her executive career. She has extensive background in practice and organizational transformation having led the evolution to patient centered medical homes locally and the integration of a large, complex multispecialty medical group.

**Fiona Clement**
Fiona Clement is an Associate Professor and the Director of the Health Technology Assessment Unit within the O’Brien Institute of Public Health at the University of Calgary, a policy responsive research unit that completes evidence synthesis, economic evaluations, health technology assessments and reassessments in response to decision-makers’ needs. Her research interests include drug and non-drug technology reimbursement and cost containment policy, evidence in decision-making, and evidence in health policy development. In 2015, she was named one of Calgary’s Top 40 under 40 for her work in health policy.

**Alexandra Clyde**
Alexandra Clyde is Corporate Vice President of Global Health Policy, Reimbursement and Health Economics for Medtronic, Inc. She leads a global team of more than 300 professionals and provides company-wide leadership on health policy, reimbursement and value-based health care issues. She chairs the company’s Global Reimbursement and Health Economics Leadership Council and the Global Value-Based Health Care Council. Alex is a member of the Health Care Payment Learning and Action Network’s Guiding Committee which is charged by the US Secretary of Health and Human Services with accelerating the health care system’s transition to alternative payment models by combining the innovation, power, and reach of the public and private sectors.
Speakers

Pierre-Gerlier Forest
Pierre-Gerlier (PG) Forest is the Director of The School of Public Policy and James S. and Barbara A. Palmer Chair in public policy at the University of Calgary. The School of Public Policy is the leading policy school in Canada, with influential research and publication programs that cover a full range of crucial public issues, from taxation to health care and from national security to affordable energy. Prior to joining The School of Public Policy, PG Forest was Director of the Institute for Health and Social Policy at Johns Hopkins University and Professor at the Bloomberg School of Public Health. From 2006 to 2013, he was president of the Pierre Elliott Trudeau Foundation, a reputed Canadian institution that encourages innovation in policy research and the dissemination of original and practical solutions to social issues.

Theodore Ganiats
Theodore Ganiats is Professor of Family Medicine and Public Health at the University of California San Diego. His research interests involve outcomes research, focusing on quality of life assessment and cost-effectiveness analysis. He has delivered over 100 lectures throughout the United States and Europe. In addition, he has been a member or chair of over 50 national guideline and quality/performance panels spanning multiple disciplines. He is a member of many professional associations, including the Society for Medical Decision Making, Academy Health, the American Public Health Association and the International Society for Quality of Life Research.

Fred Horne
Fred Horne is a Canadian health policy consultant who served as Alberta’s Minister of Health from 2011-2014. A frequent speaker and panelist on health system issues, he is Principal of Horne and Associates and Senior Advisor to Ottawa-based 3Sixty Public Affairs. He is also Adjunct Professor at the School of Public Health, University of Alberta. His career in health policy spans over thirty years and current areas of focus include value-based health care, health technology management, governance and pharmaceutical policy. He serves as Chair of The Conference Board of Canada’s National Pharmacare Initiative and was recently appointed to the board of the Canadian Foundation for Healthcare Improvement. He also serves as Chair of Mohawk Medbuy Corporation, a national healthcare procurement organization, and on the boards of the Canadian Frailty Network and Providence Residential and Community Care Services (BC).

Michael Humer
Michael Humer is a thoracic surgeon at Kelowna General Hospital in BC, where he is also the President of the Kelowna General Hospital Physicians Society. Dr. Humer is also a Clinical Assistant Professor at the University of BC.
Speakers

**Noah Ivers**
Noah Ivers is a Scientist at Women’s College Research Institute, a Family Physician at Women’s College Hospital, and an Assistant Professor at the University of Toronto Institute of Health Policy, Management and Evaluation. Dr. Ivers conducts research that focuses on finding innovative approaches to ensure that patients reliably get the right treatment in the right way at the right time. He is acknowledged as a world leader in providing performance measurement and feedback to clinicians to support quality improvement. He works with stakeholders across Ontario and around the world to find ways to measure and report quality of care in ways that enable providers to respond more effectively to care gaps.

**Kerry Kulusi**
Kerry Kulusi is an Investigator at the Lunenfeld-Tanenbaum Research Institute, Sinai Health System, Assistant Professor at the University of Toronto Institute of Health Policy, Management and Evaluation and Research Affiliate at the Centre for Education and Research on Aging and Health (Lakehead University). She is an applied health services researcher and is a social worker by training. Her current research focuses on quality and health system performance through the eyes of people with multimorbidity and their caregivers in the contexts of community based primary health care, homecare, hospital care, delayed discharge and transitions between care settings. Her ultimate research goal is to use patient and caregiver experiences to inform quality improvements in the health care system, including approaches to care delivery that are more family centred.

**Ruth Lavergne**
Ruth Lavergne is an Assistant Professor in the Faculty of Health Sciences at Simon Fraser University. She is a quantitative researcher who uses observational methods and linked administrative databases to examine health care delivery, and she leads research examining primary care payment reform and physician workforce planning. Other research interests include patient engagement in primary care research and collaborative mental health care in primary care. She has methodological expertise in quasi-experimental research design and works closely with qualitative collaborators on mixed-methods projects.

**Chad Leaver**
Chad Leaver is the Director of Applied Research at Canada Health Infoway, where he is responsible for applied research and evaluation initiatives, with a focus on the value of citizen access to their health information and clinician adoption of health information and communication technologies in Canada. Collaborating with clinician, academic and industry stakeholders, results from his work provide evidence-based outcomes and market intelligence to inform and drive national and regional digital health strategies, business development and communications.
Speakers

**Daniel Niven**
Daniel Niven is an intensive care physician and Assistant Professor in the Departments of Critical Care Medicine and Community Health Sciences at the University of Calgary. He is interested in knowledge translation, use of best practices, and in particular, the de-adoption of low-value practices. He has methodological expertise in knowledge syntheses including systematic and scoping reviews, clinical trials, and administrative database analysis. He was recognized as a rising star by the CIHR Institute of Health Services and Policy Research in 2016, and in 2017 he was recognized as one of the Top 40 Under 40 in the City of Calgary by Avenue Magazine.

**Ellen Nolte**
Ellen Nolte is Professor of Health Services and Systems Research at the London School of Hygiene & Tropical Medicine. She holds a PhD from London University and a Master’s degree in public health. Her expertise is in health systems research, international health care comparisons and performance assessment. Over the past decade she has developed an internationally recognized research portfolio around innovative service models that seek to better meet the needs of people with complex and long-term health problems, with a particular focus on care coordination and integration within and across sectors. Ellen was previously head of London Hubs of the European Observatory on Health Systems and Policies and Director of the Health and Healthcare Policy program at RAND Europe, Cambridge, UK.

**Patrick Power**
Patrick Power is based in Australia and is the founder and Managing Director of PowerHealth Solutions, an international healthcare software company specializing in costing and revenue, enterprise billing, and safety and quality software for hospitals and other healthcare organizations. Patrick has over 25 years of healthcare experience, specializing in the areas of healthcare funding and costing. Patrick has always worked in health and has lived and worked across a number of countries including Australia, NZ, Canada, the US, the UAE, Saudi Arabia and the UK. Patrick recently completed a three-year executive program at Harvard University, and he won South Australian business of the year in 2018, was awarded a South Australian Industry Leaders Fund grant in 2014, and was South Australian Technology Entrepreneur of the year in 2012.

**Kamila Premji**
Kamila Premji is a family physician providing comprehensive primary care in a diverse, densely populated urban region of Ottawa, Ontario. She is also a PhD candidate at Western University’s Centre for Studies in Family Medicine and a recent graduate of the University of Ottawa’s Clinician Scholars Fellowship. She holds multiple leadership roles at regional, provincial, and national levels, including as a clinical lead for the Champlain Local Health Integration Network, Board Chair for Canadian Women in Medicine, and Health Policy consultant for the Ontario Medical Association. Her research interests include primary care access, continuity, and the rising, controversial phenomenon of “pay-for-performance” in health care.
Speakers

David Radley
David Radley is a senior scientist for the Commonwealth Fund’s Tracking Health System Performance program. David and his team develop national, state, and substate regional analyses on health care system performance and related insurance and care system market structure analyses. He is also a senior study director at Westat, a research firm that supports the Scorecard project. He joined the Commonwealth Fund in July 2010 from Abt Associates where he was an associate in Domestic Health Policy with responsibility over a number of projects related to measuring long term care quality and evaluation of various Health Information Technology initiatives. His methodological expertise is in small-area analysis and in the design, implementation, and interpretation of observational studies that take advantage of large administrative and survey-based datasets.

Jeroen Struijs
Jeroen Struijs is Associate Professor at Leiden University Medical Center and senior researcher at the Department of Quality of Care and Health Economics, National Institute of Public Health and the Environment, the Netherlands. His research covers a broad range of topics surrounding payment reform and innovations in the organization of health care systems. His recent work has looked at the effects of alternative payment models especially on bundled payments and shared savings models. Additionally, he is working on projects which embrace the concept of population health management and value-based health care delivery.

Walter Wodchis
Walter Wodchis is Professor at the Institute of Health Policy, Management and Evaluation at the University of Toronto and Research Chair in Implementation and Evaluation Science at the Institute for Better Health, Trillium Health Partners. His main research interests are health economics and financing and health care policy evaluation. Through his research programs which include more than 30 collaborating researchers and as many trainees, Dr. Wodchis has lead several studies examining complex needs of high cost patient groups, the implementation of integrated care programs to address those needs, and evaluations for a number of integrated care programs in Ontario.

Paul Woods
Paul Woods, President and CEO of the London Health Sciences Centre in Ontario, is a senior health care leader with clinical and administrative experience in both Canada and the United States. He is highly regarded for his understanding of health system dynamics and proven ability to lead positive change in complex environments. He is also Associate Professor of Family Medicine at the Schulich School of Medicine and Dentistry at Western University. Dr. Woods was previously the Senior Vice President, Provider Network Organization for Trinity Health – a multi-institutional health-care organization comprised of over 120,000 people, including more than 7,000 physicians and advanced practice providers, across 1,700 sites in the United States. Dr. Woods has also held roles at the University of Calgary in the Department of Family Medicine, Alberta Health Services, Spectrum Health Medical Group, and Michigan Center for Clinical Systems Improvement.
Jennifer Zelmer

Jennifer Zelmer joined the Canadian Foundation for Healthcare Improvement as its President and CEO in September 2018. She brings a long-standing commitment to healthcare improvement to the role, as well as expertise in spreading and scaling innovations that deliver better health, care, and value. She is the Editor-in-Chief of Healthcare Policy, a Longwoods Publishing Journal, an adjunct faculty member at the University of Victoria, and a member of several health-related advisory committees and boards. Previously, as President of Azimuth Health Group, Dr. Zelmer was a strategic advisor to leaders who sought to advance health and healthcare at local, national, and international levels. Before that, she held senior leadership positions with Canada Health Infoway, the International Health Terminology Standards Development Organization, and the Canadian Institute for Health Information.
Posters

1. Evaluating the effect of a pharmacist-led medication review in high-risk patients on downstream health services utilization
   Sophie Kitchen, UBC School of Population and Public Health

2. Evaluating the preventability of adverse drug events
   Stephanie Woo, Vancouver General Hospital

3. Effect of the Choosing Wisely campaign on prescription of NSAIDS in hypertension, heart failure and chronic kidney disease: A longitudinal study
   Celestin Hategeka, UBC School of Population and Public Health

4. Evaluating the impacts of Better at Home on health services utilization
   Jonathan Beaumier, UBC School of Population and Public Health

5. Evaluating nurse-supported consultations to improve access to rheumatology care in BC
   Ross Duncan, University of BC

6. A Lean transformation in an emergency department
   Ting Yu, Concordia University

7. A scoping review of studies examining use of emergency department services for mental health and substance use disorders in Canada
   Monique Sekhon, Simon Fraser University

8. The BC Emergency Medicine Network: Value of an early formative evaluation
   Sharla Drebit, BC Emergency Medicine Network

9. Multiple understandings of value in health systems: Qualitative study of the perspectives of frontline staff and managers of the Canadian Blood Services’ Cord Blood Bank
   Jennie Haw, Canadian Blood Services and Western University

10. Community to care provider dialogue: Cultural safety as key to value in health systems serving Indigenous populations
    Megan Muller, Saint Elizabeth Research Centre and Carleton University

11. The business case for a reactivation center in the North sub-region of Toronto Central Local Health Integrated Network
    Ivy Cheng, Sunnybrook Health Sciences Centre

12. High risk plastic surgery: An analysis of 108,303 cases from the American College of Surgeons National Surgical Quality Improvement Program
    Melissa Wan, University of BC

13. In search of appropriateness: Improving quality of echo referrals
    Raymond Dong, Specialist Services Committee and Fraser Health Authority

14. Economic evaluation and cost valuation of a provincewide quality improvement initiative: a case study of ‘Call for Less Antipsychotics in Residential Care’ (CLEAR) in BC
    Asif Raza Khowaja, Vancouver Coastal Health Research Institute and UBC School of Population and Public Health
Posters

15 Clearing up the murkiness surrounding audit, monitoring, evaluation, research, and quality improvement to enhance value for healthcare organizations
Beth Snow, Centre for Health Evaluation & Outcome Sciences

16 Building learning health systems through collaborative healthcare improvement partnerships: A trainee perspective
Daman Kandola, University of Northern BC

17 Health system-level factors affecting access and use of preventative and weight management care by patients with obesity
Stephanie Aboueid, University of Waterloo

18 Leveraging self-diagnosing digital platforms to drive value in healthcare
Stephanie Aboueid, University of Waterloo

19 Near-patient tools for earlier rheumatoid arthritis diagnosis and treatment
Norma Biln, Augurex and UBC School of Population and Public Health

20 Both sides of the bed: Using data to improve patient and care provider experiences
Michelle Button, Canadian Institute for Health Information

21 Health technology management in home care: The development of an economic resource allocation platform using Markov modelling in a Canadian health region
William Hall, University of BC

22 Evaluation design of digital health interventions
Brandon Tang, Women’s College Hospital and University of BC

23 TIA in the Emergency Department: Phased implementation of an electronic decision support tool for ED physicians in BC to prevent recurrent stroke and reduce burden
Kristine Votova, Island Health Authority

24 Delivering better care for less: Optimizing nurse schedules at a community health centre that serves a vulnerable population
Krisztina Vasarhelyi, Simon Fraser University

25 A data-driven approach to operationalizing the building blocks of high-performing primary care at Vancouver Coastal Health Community Health Centres
Gabriela Sincraian, Vancouver Coastal Health

26 Streamlining and redesigning EMR search for clinicians in the Canadian Primary Care Sentinel Surveillance Network Data Presentation Tool
Abdulai Abdul-Fatawu, University of BC

27 Physician staffing and basic service delivery at community-based primary care clinics in BC—a cross sectional study
Setareh Banihosseini, Providence Health Care

28 After-hours messages at community-based primary care clinics in Vancouver Coastal Health region
Setareh Banihosseini, Providence Health Care
Posters

29 Relationship between general practitioner visits and time spent in hospital among insulin-dependent Canadians with type 2 diabetes
Maeve Wickham, UBC School of Population and Public Health

30 Increasing health equity through a community/academic partnership intervention in an Indigenous community in northern BC
Innocent Ndateba, University of BC School of Nursing

31 Measuring team functioning in Canadian primary care settings
Innocent Ndateba, University of BC School of Nursing

32 The PREFeR (PRioritiEs For Research) Project: Enhancing value through patient-led research priority setting in BC
Alexandra Warren, BC Primary Health Care Research Network

33 Spotlight on Ontario’s caregivers: A peer-led advisor network creating meaningful data insights
Carolyn Canfield, Patient Advisors Network

34 How can the public be meaningfully engaged and empowered to drive positive change in the health care system?
Kelly Newton, College of Physicians and Surgeons of BC

35 Breaking new ground in health analytics: Introducing the Community Health Service Area
Heather Richards, BC Ministry of Health

36 Surgical resection rate as a measure of access to surgical care for lung cancer patients in the Interior and North of BC
Marisa Berg, BC Cancer Kelowna

37 A network analytic approach to assessing care coordination among survivors of childhood, adolescent and young adult cancer
Katrin Julia Kaal, UBC School of Population and Public Health

38 The transformation of healthcare governance in BC correctional facilities
Katherine McLeod, University of BC

39 Assessing linguistic barriers to social service access for Montreal’s English-speaking disability community
Aubrey Nash, McGill University

40 Analysis of HIV/AIDS health promotion coverage of disabled people in Canadian newspapers and academic literature
Syeda Farwa Naqvi, University of Calgary

41 Paramedics providing palliative care at home program: Spread and scale-up considerations
Connie Kekwaletswe, UBC Centre for Health Services and Policy Research
Exhibitors

1. BC Academic Health Science Network
2. BC Primary Health Care Research Network
3. BC Ministry of Health
4. BC Patient Safety & Quality Council
5. Canadian Foundation for Healthcare Improvement
6. Canadian Institute for Health Information
7. Institute of Health Economics
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John Sproule, Institute of Health Economics
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Jennifer Zelmer, Canadian Foundation for Healthcare Improvement

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